

THE CHALLENGE

A leading locum recruitment specialist required a Fixed Site Bonded Internet connection to run an office telephone system.

Adept Locums wanted a reliable Internet connection to provide Internet access and a robust telephone system for their new office location. As they would be totally dependent on it, they wanted to be confident that it would be in place from day one, and that they would suffer only the smallest amount of downtime.

THE PRODUCT

SD-ONE delivers Quality of Service (QoS) using SDN Technology to bond up to three connections across any ISP connection, including 4G to provide high performing Bonded Internet that supports VoIP, UC and Cloud applications.

SD-ONE optimises Internet performance, provides resiliency to your connection and allows you to prioritise network traffic. It is carrier grade and network agnostic, providing the best possible service and guaranteeing continued network access without any interruption.



THE SOLUTION

Adept Locums were set up using Ethernet technology that utilises Comms365's high capacity, carrier grade core network and Internet peering to deliver the best possible service experience for the users. The solution includes a VoIP service, managed hardware, IP addressing and support via our dedicated helpdesk.

For hosted telephony services, we used our Unified Communications solution (UC-365). This allowed Adept Locums to have access to conference calling, instant messaging, auto attendant, call queuing, click to dial and the ability to answer a call from anywhere using multiple devices.

"We were looking for a cost effective telecoms package and High Speed Broadband solution with a static IP address for VPN. Comms365 offered us a package with virtually unlimited call time (relative to our needs) plus High Speed Broadband with the static IP address for VPN at nearly 50% of the cost of our previous provider."

Shad El-Charif, Owner and CEO of Adept Locums